



Payouts for car and tyre damage caused by potholes

In South Africa, motorists face a real risk of tyre and rim damage caused by potholes and damaged roads. Pothole Assist tries to recover 100% of the repair or replacement cost from the relevant Road Authorities, nationwide.

Pothole Assist gives you:



RELIEF

No more paperwork and long queues. Beame's legal and administration team will take care of everything to ensure a quick and full settlement.



CONVENIENCE

Complete management of the claims process including claim settlement facilitation with the relevant roads management authorities including guaranteed exclusive discounts on tyre related products from Tiger Wheel & Tyre.



RECOVERY

100% of all payouts from the Road Authorities with no additional costs to you.



REPRESENTATION

The full support of our legal and administration team.



Frequently Asked Questions

What is the maximum amount I can claim for?

There is no claim limit- we attempt to get 100% of the tyre(s), mag(s) or rim repair or replacement cost for you.

Is there any excess payable?

No, your Matrix Protect subscription covers this.

What is the discount on tyres a member will get from Tiger Wheel and Tyre?

An amazing 5% on tyres and accessories and an even more awesome up to 25% off on services like balancing and alignment.

What document are required to claim?

- Your ID Document;
- Your Driver's License;
- The Registration Details of your Vehicle;
- 3 Written quotes for repair and Final invoice;
- A Declaration signed by you confirming that you are not claiming from your Insurance Company and that the information is true;
- If the vehicle is insured, a letter from the Insurance Company stating that the damage was not claimed from them;
- If the vehicle is not insured, a sworn affidavit stating that there is no insurance cover on the tyre damage.

How long do I have to report a claim?

You have 5 working days to submit the claim.

There are 3 easy ways to claim



Visit beame.co.za and go to the "Buy Matrix Protect", click on "Register a Claim" and complete the form



Call 0861 001 050



Email: matrixprotect@mixtelematics.co.za