



## WELCOME TO THE BEAME FAMILY

You are now in the safe hands of Beame, a MiX Telematics brand and a global leader in vehicle recovery.

Please keep this letter safe, as it contains important emergency contact numbers that you might need in the future.

Remember that Beame is a phone-in recovery service, which means that in the unfortunate event of your vehicle being stolen or hijacked, you simply need to report the incident via the [Beame App](#) or by phoning either of the numbers listed below:

**EMERGENCY NUMBERS: 0860 232 631 or 011 654 8052**

Our professional recovery teams will begin the search for your vehicle immediately. Please save these numbers to your phone.

## GENERAL ENQUIRIES

For all other queries please refer to the [Beame website](#), send us an [email](#) or use the list of Contact Details provided on the Beame app.

Email: [corporate@mixtelematics.com](mailto:corporate@mixtelematics.com) or complete the [online form](#).

## BEAME SMARTPHONE APP

Download the Beame app to check the working status and battery of the unit, report a car theft incident and request a Certificate of Installation at any time. You can't see the device location on a map, but rest assured, our recovery teams can find your vehicle with their sophisticated equipment. The app is available for download from the [Apple App Store](#) and [Google Play Store](#).

All the functionality of the Beame recovery service is explained in the [User Manual](#). You can obtain a copy of the [T&Cs](#) and request your insurance certificate and app login details by clicking on this [link](#).

Thank you for entrusting your vehicle security to Beame.

Kind regards

The Beame Team